



Technology-Based One-Stop Family Support Center

The One-Stop Family Support Center links families with children who have special needs to activities, resources, and services so they can get the support they want and need.

Raising a child is a challenging responsibility. All families need to know about the resources that are available in their community. When the child has special needs, families face additional challenges. They need information about the child's condition and about resources. Other families and organizations can offer the support they need. Families need to know how to connect with those families and organizations.

What is the One-Stop Family Support Center?

The **One-Stop Family Support Center** uses computer technology to connect families with other families and with organizations. It is a computer-based list (database) of public and private activities, resources, and services in Edgecombe, Nash, Pitt, and Wilson counties in eastern North Carolina. The **One-Stop Family Support Center** can be easily accessed from any computer that is connected to the Internet.

You can search the **One-Stop Family Support Center** on your own, or you can get help from a trained service provider who has had special instruction in using the database.

What is included in the list?

- services and resources
- public and private organizations
- faith-based organizations
- private service providers

What information can I get?

- addresses and phone numbers
- hours of operation
- eligibility requirements and fees
- how to get more information

How do I find what I want?

You can find information in several ways. Information is organized by topics, by location, and by individual names.

- When you type a *keyword* into the computer, the list or database finds specific information about related activities, resources, and organizations.

- If you want to know about the resources in a particular county, you can type in the county name.
- If you want to learn more about an organization, you can type in the name of the organization and find out about its hours of operation, eligibility requirements, and fees.